

Help/FAQ: Rental

What is Textbook Rental?

You can rent many of the textbooks you need for the semester, then return them at the end of the term. And, at any point if you decide you want to buy the book or rent it longer, no worry – these options are available for most books.

Why Rent?

- On average, you'll be paying less than half the new textbook price!
- Normal highlighting and note-taking are OK.
- You can use multiple forms of payment including financial aid and campus cards where available. Check your bookstore for details.

How Do I Rent?

It's simple. Search for your course and section (if applicable), select the rental items available for your course, and add them to your shopping cart. During checkout you'll be prompted to provide rental collateral (e.g. a credit card) and sign the rental agreement. Completing the rental agreement signifies your commitment to returning your rental book back by the check-in date.

Textbook Rental 101

How does it all work? Check out our video to get all the details in just over a minute.

[Watch Video](#)

What Age Do I Need To Be To Rent?

You must be 18 years of age or older to rent textbooks.

How Do I Return/Check-In my Rental?

If open, you can return your rentals in-store. View the store hours page for hours and availability.

Or, you can ship your rentals to the store, using the shipping carrier of your choice. Note: Shipping is at your expense.

1. [Sign in to your account](#) using the same email address you provided at the register in-store or entered when you rented online. Note: If you don't know your password, that's OK – just click "Forgot Password" to reset.
2. Once you've signed in, you will be navigated to the Rentals page to view your Rental Account Information and Rental History.
3. Click "Return all Rentals by Mail" and follow the steps to print your packing slip.
4. Print your packing slip, and include in your rental shipment. Your packing slip is crucial to include in your box – it identifies you, what you're returning, and where to send your rentals.

How Do I Extend or Purchase a Rental Online?

You can extend or purchase your rentals at your campus store.

If you rented online, you can extend or purchase those rentals in your account. On the [Rentals page](#), you will see options to “Extend” or “Buy” for each applicable rental item. You will be prompted to place an order with the rental extension or rental purchase.

When is the Rental Return Date?

The rental return date is established so you can use the book for the entire term. To avoid any late fees, we ask that you return all rented books to the bookstore by the return date on your receipt or packing slip. We'll send you reminder emails at the end of term to help you remember to bring your rented books back.

What if I Forget to Return My Rental by its Due Date?

If you don't return your books by your return date, we'll charge your credit card a non-return fee as well as a processing fee and you'll own the book. You can keep the book or sell your book back according to the book buyback policies of your bookstore.

Why the Extra Fees if I Check-in My Rental Book Past the Deadline?

If you don't return your rental book on time, we'll need to find another copy of the book in order to have enough copies on hand for the next semester. The fees cover the additional expenses of finding another copy of the book.

What if I Rent a Book and then Decide I Need to Keep it?

You can convert your rental into a standard purchase at any time before the rental due date. You'll simply receive a refund of your rental fee and be charged regular retail price based on the book's condition when purchased (new or used).

What Happens if I Drop a Class?

You can return the book and receive a refund of the rental cost during the normal refund period established each term by the bookstore. Of course, for the regular refund policy to still apply: the book needs to be in the same condition as it was when it was rented, and you'll need a copy of your receipt or the packing slip.

Can I Highlight and Take Notes?

Normal highlighting and note-taking are perfectly acceptable. So, what's not OK? Well, excessive markings, as these would render the book unusable for the next customer.

Where Can I Find My Rental Agreement?

By clicking on the link you'll be taken to the Follett Terms of Use page where you can review the Textbook Rental Agreement. [Rental Agreement](#).

Questions or Comments ?

