

Frequently Asked Questions

Welcome! The Doane University Disability Services for Students (DSS) is here to ensure that students with disabilities have equal access to all programs and activities. If you have questions about our services that are not answered with the information provided below please contact the Disability Services for Students office for more information.

What is a disability?

A 'disability' is a physical, medical, intellectual, psychological or other type of impairment that significantly impacts or substantially limits one or more major life activities; a record (or past history) of such an impairment; or being regarded as having a disability. Students with various types of diagnoses and conditions may qualify as a student with a disability. They include but are not limited to: learning disabilities, attention deficit disorders, blind or low vision, deaf or hard of hearing, mobility or chronic health conditions, and psychological disorders.

What kind of assistance is available?

Students with a disability, who are eligible and registered for services, may request accommodations to ensure equal access to courses, programs and activities. Academic and housing accommodations are determined based upon the needs of the individual student. Examples of academic accommodations include: extended time for exams, use of a computer for exams, transcription services, note taker, preferential seating in classrooms, wheelchair-friendly desk, and adaptive computer software. Examples of housing accommodations include: wheelchair-accessible rooms, adaptive equipment, and emergency evacuation planning.

How do I obtain academic accommodations?

Students who have a disability are encouraged to register with Disability Services for Students by following the steps listed on the page entitled How to Register & Request Accommodations. Once eligibility is established and the student completes the registration process, he/she may request reasonable accommodations to ensure equal access to University programs and activities. Students who do not register with Disability Services are not eligible to request

disability-related accommodations. Throughout the registration process, questions are expected and welcome. Queries should be directed to the Disability Services for Students office.

How do I obtain housing accommodations?

Housing accommodations are determined in collaboration with by the Doane University Residential Life Office. Please make disability-related requests in the residence halls to the Disability Services for Students office

CONTACT INFORMATION

Disability Services for Students Office

Doane University

Phone (402) 826-8581

Email tracey.wyatt@doane.edu

Are temporary injuries covered?

For temporary injuries or conditions, Disability Services for Students may provide some services for a short period of time. Please call or email for more information.

Where can I read more about how these services apply to me?

If you have already read the page entitled How to Register & Request Accommodations, you're ready to move on to some other parts of the site. While the entire site is relevant, there are two particular pages that are important to become familiar with; they are the Student Handbook and Student Forms & Guidelines pages. It is strongly recommended that all students who are registered or considering becoming registered with Disability Services for Students (DSS) read the Student Handbook. It includes critical information on how to obtain and implement accommodations. The Student Forms & Guidelines page explains how to obtain some particular accommodations, such as transcribers, note takers, and books in an alternate format.

Are services available for online students?

Yes, due to the variety of online teaching methods students with disabilities may need different accommodations online than what is needed in a traditional classroom setting. Online students may complete the Disability Services for

Students registration process at a distance without coming to campus (see the How to Register and Request Accommodations with DSS). Contact the Disability Services for Students office to make arrangements.

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Are services available for student veterans?

Yes, those student veterans who have any type of physical, cognitive or psychological impairment are encouraged to request accommodations and assistance. Traumatic Brain Injuries and Post-Traumatic Stress Disorder are especially prevalent among returning college student veterans.

Does Disability Services have an appeal or grievance process?

Yes. If a student disagrees with the eligibility and/or accommodation decisions made by Disability Services for Students, it is recommended that the student meet with the Disability Services staff to discuss these questions and concerns. At any time, the student has the right to file a grievance.

Who may I contact for more information?

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